



QCCC  
DAY CARE AND RESPITE CENTRE



Queensferry Churches' Care in the Community  
The Haven, 25B Burgess Road, South Queensferry EH30 9JA  
Company limited by guarantee registered in Scotland company No. SC210822  
Scottish Charity No SC021833

# WHO WE ARE

Queensferry Churches' Care in the Community, also known as Queensferry Care or QCCC, is a registered charity (SC021883) and limited company (SC210822). Established in 1993 to fill a gap in day care service provision for older people in the rural areas of North West Edinburgh including Queensferry, Kirkliston, Dalmeny, Ratho, Ratho Station and Newbridge.

**Our mission is to enhance the quality of life of those we support and to enable them to maintain an active, independent lifestyle.**

In 2018 Queensferry Care's income was £327,000. The main funding was received from the Department of Health and Social Care and the Prevention Investment Fund. Additionally, we have an annual fundraising target of £65,000. Expenditure for the year was £297,000.

The charity has established a strong positive reputation for quality care and over time the range of services we provide has expanded and includes:

## **Day Care**

This provides 12 places each day for people over 65 who have additional support needs including dementia, stroke and other longer-term health conditions.

## **Memory Café**

We run a Memory Café at the Haven in conjunction with Alzheimer Scotland and NHS Lothian Dementia Specific Nurses. The Café operates monthly.

## **Lunch Club**

In March 2019 we began operating monthly lunch clubs for up to 20 members in both Kirkliston and Ratho.

## **Almond Supper Club**

This is a service for people with dementia and their carers to have a meal together with others. This offers people the chance to relax in a supported environment with trained staff and volunteers.

## **Befriending**

We provide trained volunteers to visit older people at home to offer companionship and contact with the wider community.

## **Volunteers**

We actively support volunteering and provide opportunities in the communities where we work. Queensferry Care has over 70 active volunteers providing a range of support including befriending, day care, administration, gardening and fundraising. We work closely with the local High School and Colleges to provide work experience and placements.

**"Our Board of Directors continue to ensure that we maintain our gold standard of high quality care and service delivery and continues to work alongside our staff team and volunteers to identify and meet the challenges of ever growing need."**

*Dr Douglas Stuart, Founding Member*



"It is a great honour to be your Honorary President and to see at first hand the fantastic work that Queensferry Care achieves."

*Lady Stewart-Clark  
Honorary President*



# WHY?

Queensferry Care conducted a piece of research in the summer of 2017 asking local people what services they would like to see now and in the future. The question which generated the highest response (72%) was the provision of a small local respite care home. This is something Queensferry Care has been aware of for some time, but the response really highlights people's wishes for a local care home. The Edinburgh Health & Social Care Partnership's joint strategic needs assessment highlighted that there is a very high percentage of people over 85 in North West Edinburgh (Almond Ward). This age group has the highest level of health and care needs. Although Queensferry and surrounding areas are part of Edinburgh City we do not have the same access to city wide services.

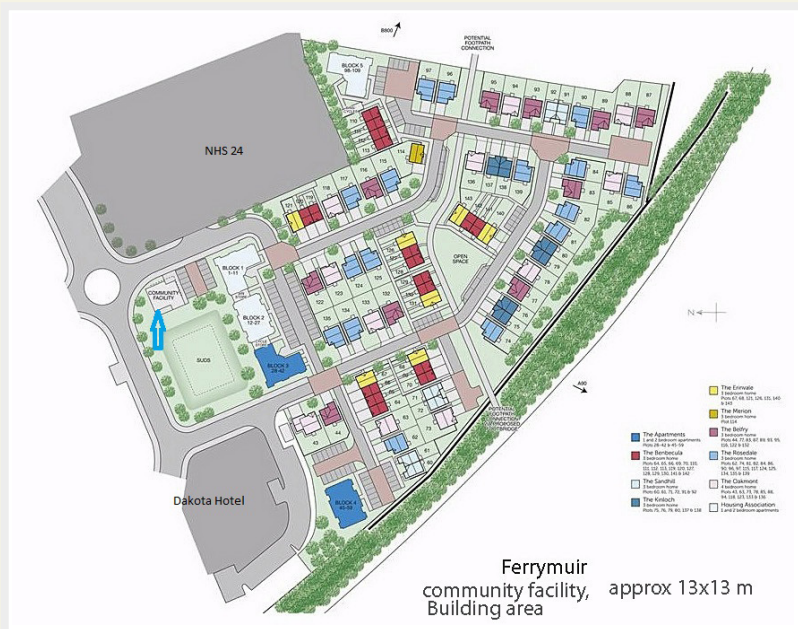
Queensferry Care is the only day care provider in rural North West Edinburgh, and for older people there is only adapted housing in the area. In addition, the recent (October 2016) NHS Information Services Division census looking at the Care sector indicated that in the preceding 10 years respite care has increased by 98%. This demonstrates a very significant increase in demand.

A local respite or care facility will help to address some of the inequality of opportunity for people with additional support needs, as well as offering work and a variety of volunteering opportunities.

The Ferrymuir site provides an exciting opportunity to develop a community facility to enhance local services to older people. This will also create jobs, and volunteering opportunities for all age groups, Queensferry Care believe everyone in the community has something to offer. The respite care home will offer local families a small, homely care facility rather than having to travel into Edinburgh, West Lothian or over to Fife. The closest Council run respite care facility is on North Junction Street, Leith, thus taking people away from their own community.

We currently link into local schools to provide volunteering opportunities for secondary age children. This enables them to fulfil the social needs elements of awards, such as Duke of Edinburgh. We also offer opportunities for high school students to undertake business study-type programmes, such as investigating options for printing and recycling.

The new facility will enable us to expand these opportunities and we would be able to accommodate more young people. In terms of primary and nursery education, the interaction young children can have with older generations provides enormous social and health benefits to both age categories. We already have strong links within the community with these groups.





The respite care facility will generate an income through both Health & Social Care procurement and private business. The service will operate as a Social Enterprise, where any surplus will be reinvested into maintaining and developing our services for older people. Eventually this could include younger people with health issues / additional support needs. Carer respite is a big part of why we need this type of facility as carers (family members) highlight the benefit of getting a regular break from caring as a top priority.

In December 2018 in Scotland there were 1,236 people whose discharge was delayed either through: requiring assessment; waiting on a care package; or increasingly complex family needs. Our vision would be to work in partnership with the NHS, to enable us to offer local people the opportunity to leave hospital and be nearer home whilst awaiting assessment, or whilst a care package is being put in place.

## HOW?

Queensferry Care commissioned architects from Aitken Turnbull, who have wide experience in the health care sector. The brief was to examine the land currently owned by Queensferry District Community Council, to examine our current accommodation at Burgess Road and to provide three design options. This would include, as a minimum, the existing infrastructure.

The preferred option is a two storey building with room for a 25% increase in day care provision and 10 ensuite bedrooms. The facility will also have a commercial kitchen to enable on site preparation of meals for both day care and respite service users, as well as supporting future developments in this area. This was the most financially viable option of the three presented.

1



The building is curved to maximise the available site.

Bedrooms on the ground floor have open views to the west.

Day care on the upper level with a secure roof terrace giving views towards bridges.

Images 1 and 2 are artist impressions of how the proposed project could look

2

Designated parking and drop off area.

Covered, accessible entrance.

The building is curved forming a wide sweeping entrance to the site and car park.

Windows are angled away from adjacent flats.



3



Bright open public areas.

Homely and welcoming interiors filled with natural light.

Range of seating spaces and types providing choice and flexibility.

Images 3 and 4 are photos of previous schemes

4



Bright, spacious bedrooms.

Integrated care equipment.

Large windows with view to landscape.

# BENEFITS TO THE COMMUNITY

If successful, Queensferry Care would be looking to replicate this model across other communities in rural North West Edinburgh. To achieve this Queensferry Care recognises the need for strong working relationships with district councils, local Councillors, Health and Social Care Partnership, housing developers, etc. Some of these relationships already exist and will only require strengthening.

The preferred option, building wise, does have some capacity for growth in terms of day care facilities. The benefits to the community are as follows:

- respite/care home in the locality preventing significant journeys to Leith, West Lothian or Fife for relatives and friends.
- lifelong local residents can remain in their community, reducing inequalities in opportunities to access appropriate care. Currently our rural community is not afforded this long awaited service.
- benefit to our clients as their health will be maintained for longer by being closer to family and friends and from being in a community they know well.
- new employment and volunteering opportunities in the community.
- educational and social opportunities for local school children which enhance inter-generational working. Queensferry Care has a strong record in place through volunteering opportunities for local school children and links with nurseries and primary schools.
- the social enterprise model will enable Queensferry Care to reduce its dependence on fundraising. It will be sustainable as the surplus will be able to be reinvested.
- opportunities for day care and residential clients to mix and enhance their social interactions.
- opportunities for potential new services to be provided in the community from the new facilities (e.g. food service).



" I have made good friends via the Supper Club and we support each other. There is a kind of bond there which will continue."

*Jean - Carer*



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CURRENT RESIDENTIAL  
PLACES IN LOCAL AREA

INCREASING TO

10

RESIDENTIAL PLACES  
365 DAYS PER YEAR

60

DAY CARE PLACES  
PER WEEK

POTENTIALLY INCREASING TO

90

DAY CARE PLACES PER  
WEEK

70

VOLUNTEERING OPPORTUNITIES

INCREASING TO

100+

VOLUNTEERING OPPORTUNITIES



"Queensferry Care has been a lifeline to our family, when dad took unwell, we were lost until the staff and volunteers spoke to us."

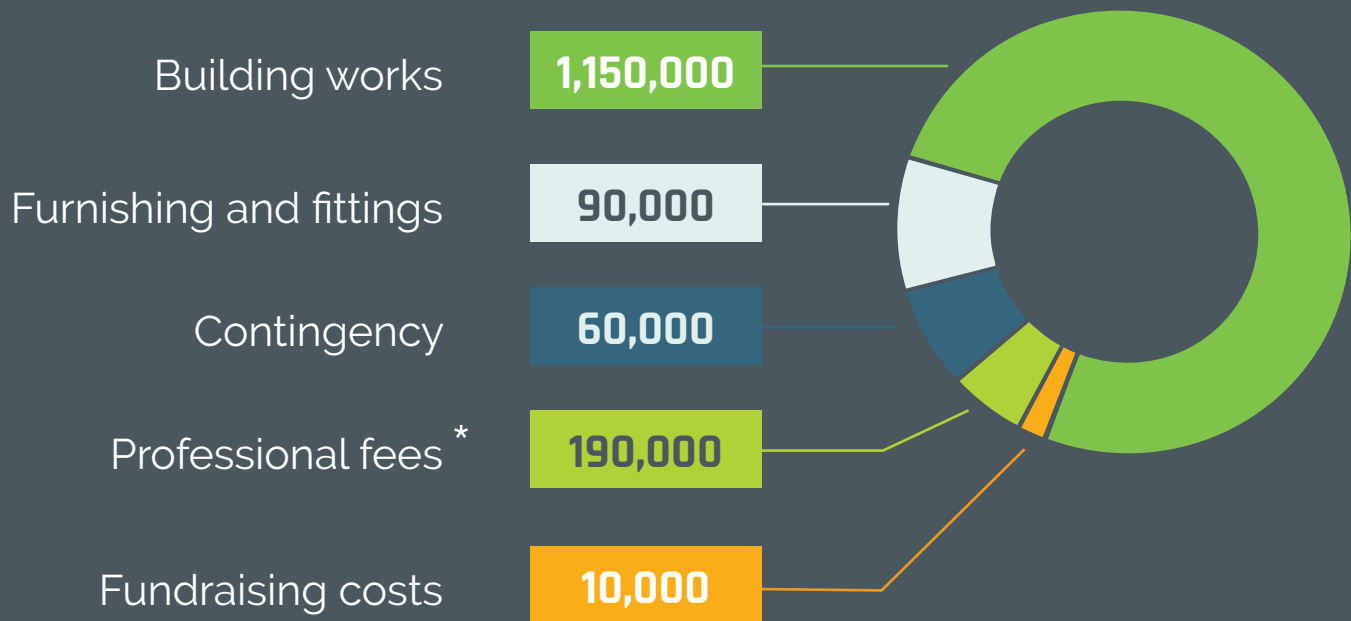
*Heather - Carer*



# CAPITAL COSTS

The land has been gifted by Forth Bridges Business Park Developments Ltd (Evans Property Group) along with £400,000 towards building costs.

The breakdown of the costs are as below. The total cost of the fully functioning building, which will be a state of the art facility, is estimated to be around £1.5 million.



\* Architect fees, QS fees, Legal fees, QC Project manager, and Marketing & Publicity.

Following the Evans Property Group's pledge of £400,000 this leaves a balance of just over £1.1 million. We will be applying to external funders as well as providing corporate and public sponsorship opportunities. More details on the following page.

# HOW YOU CAN HELP

Building our Future. Brick by Brick.

## SPONSORSHIP

There will be opportunities to sponsor specific equipment, rooms, and areas of the building with opportunity for corporate branding. Contact [mail@qccc.org.uk](mailto:mail@qccc.org.uk) for further information.



## MAKE A DONATION

[www.justgiving.com/fundraising/Ferrymuir](http://www.justgiving.com/fundraising/Ferrymuir)

Donate any amount via JustGiving.  
It is simple, fast and totally secure.

## SPONSOR A BRICK

For a one off donation of £100 you can have a personalised brick with the dedication of your choice.  
Great gift for anniversary celebrations, special birthdays or to remember a loved one.



## CONTACT US

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Scottish Charity No SC021833