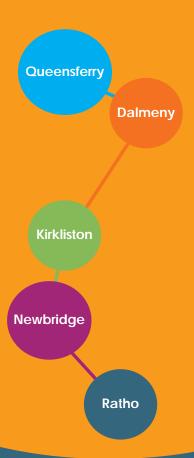




Queensferry Care

Connecting people with their Community





Annual Report

For the year ended 31 March 2024

Queensferry Churches' Care in the Community Registered Scottish Charity No SC021833 Company Limited by Guarantee SC210822

















































Welcome to our 2023-2024 Annual Report



A message from Lady Lydia Stewart-Clark

It is a great honour to be your Honorary President and to see at first hand the fantastic work that Queensferry Care continues to achieve delivering vital support. When visiting The Haven I like to spend time with the day care members and can see the fun, and enjoyment, people experience.

I would like to take this opportunity to give my thanks to the Board of Directors, the staff team and our volunteers for the tremendous work you do providing such valuable services to members of our communities. Your hard work is always appreciated by all who enjoy your company and the fruits of your labours.

Lady Lydia Stewart-Clark Honorary President

Our Values

We are considerate, respectful and value everyone

We are active in building community connections

We are trusted to enhance and enrich lives

We are sustainable, resilient, and adaptable











Our Vision

Our vision is to continue to develop and provide services that make a positive difference in the lives of older people.



Our Mission

Our mission is to provide quality support services to older people and their carers within the communities of rural northwest Edinburgh. This includes supporting people in South Queensferry, Ratho, Ratho Station, Dalmeny, Newbridge and Kirkliston.















Day Opportunities

We were delighted that over **60** older people benefited from our day opportunities, either at The Haven, at home or in their community.



Lunch Club

Over **30** people have enjoyed lunch together at our Lunch Clubs in Ratho and Kirkliston.



Befriending

500 hours of friendship were provided to **34** older people through our Befriending Service (also includes telephone befriending).



Supper Club

26 people with dementia and their carers were supported through our Supper Club.



Garden Tidy

63 hours of support were provided to **12** people through our Garden Tidy Service.



Volunteers

During the year, 71 volunteers and 10 students supported QCCC in various capacities including Day Care, Supper Club, Lunch Club, Befriending, Reception, Gardening, Driving and Fundraising.

















Chairman's Review



Before I begin, I must offer my sincere thanks to lain Macdonald who spent a not insignificant time acting as Chairman whilst I took some time out due to personal circumstances. Iain's advice, guidance and commitment whilst carrying out his duties within QCCC have always been of great assistance to the Board and the charity and unsurprisingly his tenure as acting Chair was no different. So, my thanks to lain for being of great support to myself and QCCC.

This year saw Angie Alexander stand down as a director to the Board. Angie was a fantastic addition to the team and will be greatly missed. In more positive news we welcomed former day care coordinator, Gareth Wilkinson who joined the Board as well as the Services Committee. Reverend Ann Inglis from Queensferry and Dalmeny Parish Churches also joined the Board and Services Committee, thus maintaining our connection with the local churches.

During 2023/24 we identified the need to appoint a Community Fundraising Officer to the team. This is to help build stronger relationships and improve our visibility as our communities explode with new housing estates. We also hope to develop and provide fundraising events such as the annual quiz.

Katie Ferguson continues as our Company Secretary and fulfils a vital role in our charity, taking minutes, circulating papers to Board, updating the information required for Companies House. My personal thanks to Katie for her support carrying out this role.

Each year it seems as though my report has mention of financial challenges ahead and this year is no different. With continued pressures on public finance, we continue to directly see and feel the pinch from our primary funding avenues. Annually we become more and more reliant on private, trust and grant funding and

this does not appear to be likely to change in the short to medium term. Therefore, the work carried out by our Fundraising team is vital.

We continue to be fortunate to have a strong, committed, and dedicated team led by Liz, Gillian & Sue. Stephen is responsible for looking after the day-to-day finances, Lorna is responsible for our Volunteers and Volunteer Hub, Lisa is our contracted PR and Communications Manager. None of the services would operate without our Day Care team, Supper Club team, Lunch Club team, and of course our volunteers. We count ourselves fortunate to have a support network that I believe is unrivalled in the communities we serve.

The focus on the Board continues to be our strategy and longer-term future and how we can continue to maintain and deliver in the face of the many adversities ahead of us. I feel confident in the ability of the Board and our operational teams to deliver what we need whilst being conscious of the continual changing landscape.

In closing, whilst our communities continue to expand dramatically the pressures on front line services continue, the impact that has on charities such as ours as we look to support and assist our health service deepens. Funding is getting harder to come by and we need our supporters and their families more than ever. I offer a huge thank you to everyone for their continued support as we look to remain a big part of our communities for many years to come.

Andrew Burton

Chair to the Board of Directors, QCCC

For 30+ years we've been Connecting people with their Community, tackling loneliness and isolation and supporting people to maintain an active, independent lifestyle.

Services

Day Opportunities: is a registered care service for older people who have a diagnosis of dementia or who are socially isolated due to stroke, other illnesses, or long-term health conditions. This service provides an opportunity for older people to meet with others at The Haven or to have one-to-one support in their home/community. Activities include going for a walk or enjoying a catch up with a cup of coffee and a slice of cake, enjoying a visit to a local garden centre, fun games and live music at The Haven.

Supper Club: is for older people with a diagnosis of dementia and their carer/family member. It provides an opportunity to meet with others to enjoy an evening meal.

Ratho Lunch Club: is for older people living in Ratho, Ratho Station or Newbridge. A friendly welcome and tasty lunch is offered on the 1st and 3rd Thursday of each month at Ratho Community Centre (12noon - 2pm).

Kirkliston Lunch Club: is for older people living in Kirkliston. A warm welcome and delicious lunch is offered on the 2nd and 4th Thursday of each month at Kirkliston Community Centre (12noon - 2pm).

Befriending: trained volunteers visit older people who are living alone to offer companionship, a friendly ear and contact with the wider community.

Telephone Befriending: trained volunteers phone an older person at an arranged time each week to provide friendly conversation and reduce isolation.

Garden Tidy Service: volunteer gardeners work in teams of 2 to maintain older peoples' gardens.

Driving Service: provides transport for older people to attend local appointments.

Information and Advice: we are a community resource for older people and carers to access general information particular to their situations as well as having contact details for a wide range of other organisations and services, both locally and nationally.

Volunteer Hub: we help older people access other volunteer led groups and organisations providing social activities.









No two days are ever the same at the Haven. The underlying themes are **fun**, **kindness**, and **friendship** accompanied by a variety of planned activities facilitated by the dedicated staff team.



Day Opportunities

During the last 12 months some of our day care members have participated in a weekly fitness class facilitated by **FitCare Scotland**. All participants agreed to have their fitness and strength monitored and evaluated. We are very pleased to share that the group are all now stronger, all improving on their baseline scores. The enthusiasm and expertise of John from FitCare Scotland and his staff team has encouraged the whole group to give 100% each time. In addition to the health benefits, we have seen an increase in confidence and noted pleasure from personal achievements.

The Thursday group enjoyed a 'Sound Bath' which was a unique experience. This meditative session was provided by professional instructors creating echoing sounds using large bowls that bathe the participant in relaxing sounds.

Our lovely PEP (Pilton Equalities Project) driver, Chris, transported people over the water to Dunfermline, for one of our groups to enjoy time in **Pittencrieff Park**. Although the weather was not the best it did not stop the group from exploring the flora and fauna. The group then enjoyed a delicious lunch of warming soup and a variety of sandwiches in the Peacock Café in the Park.

Staying closer to home, one of the groups enjoyed browsing the merchandise and plants at **Rouken Glen Garden Centre** before enjoying the rather large delicious scones and coffee in the café.



Queensferry Care were very lucky to be one of the local organisations invited to the official opening to launch the new Wet Wheels accessible boat at Port Edgar. Two members from the Haven had the chance to chat with Princess Anne. They also had the opportunity to drive the boat! This event even made STV news and the Queensferry Gazette. Fame at last.

Our volunteer team now includes a very special four-legged friend - Ziggy. Ziggy is a Dalmatian/Cocker Spaniel cross and trained **Therapet**. Ziggy is proving to be a big hit with all our day care groups.

Aileen MortonDay Opportunities Coordinator









Lunch Club

Ratho

The Lunch Club has been able to meet twice every month in Ratho Community Centre for the whole year. We have a regular core of about **9** people and several others who come when they can. During the year we have tried different arrangements of the tables and have found that having everyone at one large table encourages conversation.

The menu for lunch continues to be soup £2, a filled roll £2, juice/tea/coffee and cake £1 which customers seem happy with. Items change each session and we are learning which are more popular. We offer occasional themed lunches, for example at Easter and Christmas.

It is always great to hear the level of blethering increase over lunch time.

We have 2 regular volunteers, Frank and Margaret, who are invaluable and keep the food and service flowing. There are 2 other volunteers, Hilary and Linda, who can be called on to help cover as required.

There was a concern that we might have to move premises, but we will be continuing to meet in the Community Centre. Access this year has been a bit tricky at times as there has been building work nearby making it difficult for cars to get near to park or drop people off. This however should be finished by Autumn.

Our customers appear to enjoy coming and we have become aware that people in the village know about the Lunch Club so we hope more will join us this coming year.

Jean McGuire Ratho Lunch Club Coordinator





Kirkliston

We run our lunch club on the 2nd and 4th Thursdays of each month in the local Community Centre. I am ably assisted by our wonderful volunteers Ann, David, Francine, Janet, Jean and Joan who all work together to enjoy a relaxed and friendly lunchtime with our customers. There is a general buzz of good chat and giggles and, thanks to Ann, a delicious selection of homemade cake and biscuits!

Since the beginning of this year our numbers have ranged between 7 and 20 but typically it averages around 12. We have some regulars from the local Sheltered housing and a few from the art club who often stay for lunch after their class. However, there are others who just pop in now and again for a natter and some homemade soup.

We've had bowls of Spring daffodils to try and brighten the tables on rainy days, Easter egg treats and, with summer here (?!) some cream scones and strawberries. A highlight this year was our Burns Supper lunch complete with poetry and a Piper to pipe in the haggis!

I love the familiar community feel which just seems to be effortlessly created by everyone involved including the Centre staff.

Aileen SweetmanKirkliston Lunch Club Coordinator









Our **Supper Club** service is for people living in South Queensferry, Ratho, Ratho Station, Kirkliston, Dalmeny and Newbridge.



Supper Club

The Supper Club continues to meet, mostly at the Haven, but there have been some outings to local restaurants too. When we've asked people where they prefer to hold the supper club, almost always the answer is 'at the Haven'. This may be partly down to familiarity with the surroundings of the Haven. However, the brighter lighting and less background noise may also assist better communication.

The local restaurants always look after us so well, so our thanks go to the Queens Crossing and the Rail Bridge Bistro. We've also enjoyed takeaways from Graziano's, Bodrum Fry and The Bamboo Chinese Restaurant.

The number of people attending has been consistent during the year. As ever we had to say a heartfelt cheerio to some people and were able to welcome new people too.

Some highlights during the year include

- helping Mr and Mrs Bradford celebrate their 70th wedding anniversary.
- Enjoying a traditional Burns Supper, where two members wore their regiment tartan.
- Musical entertainment: Abbie played the trumpet, accompanying Christmas Carols at our Christmas meal. Steve brought his guitar, and words to popular songs for the group to sing-along.

The Christmas Supper Club is an opportunity for both groups to come together to enjoy a meal, entertainment and a visit from the man in the red suit! Linda from the Ferry Tap, along with her sister Sammy, served a delicious traditional Christmas meal. Abbie brought her trumpet to play whilst everyone sang along to some popular Christmas Carols.

Here are some comments made by Supper Club attendees during the year

"This is just like a big family"

"From day one we've been made most welcome"

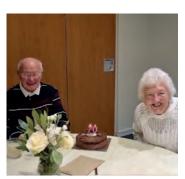
"Another lovely evening good food and company thank you"

"I agree, that was fantastic, we really enjoy coming to Supper Club"











The group had been having a singsong and conversation was in full flow around the table. One attendee must have noticed it was after 7pm, and produced a £10, saying "this is the only place where we have to pay to leave" which generated a lot of laughter.

I would also like to take this opportunity to thank my co-workers, Carole and Eddie, who all contribute to making the Supper Club such an enjoyable evening for people. I'd also like the thank the wonderful volunteers Alison, Margaret O, Lillias, Margaret B, and Abbie, who work away in the background, heating food, serving food, cleaning, washing, tidying, chatting, and generally helping to make each Supper Club run smoothly.

John Robson

Supper Club Coordinator

During 2023/2024 we supported **26** people through the Supper Club. The Supper Club attendees mainly live in South Queensferry and Kirkliston areas. However, the Supper Club is for anyone living in South Queensferry, Ratho, Ratho Station, Kirkliston, Dalmeny and Newbridge.









Managers' Report





Contract negotiations

Following on from last year's report, during 2023-24 Liz and Gillian continued to attend regular meetings with our Health and Social Care Partnership (H&SCP) regarding the day opportunities contract. A Prior Interest Notice was published in Aug/Sept 2023. This was to gauge interest from all organisations in Edinburgh and further afield re the provision of day services in Edinburgh. However, this process was halted, and our existing contract was extended to March 2025. This was to enable H&SCP to better understand their budget constraints, and to complete an "open book" exercise. The exercise involved all current day service providers submitting data to H&SCP re their actual running costs to deliver a registered day service. This obviously varies across the city with some providers owning their own premises, some renting premises, some have social enterprises such as cafes with any profits being reinvested into their other services. During this process we were informed that we would be facing cuts to our existing contracts in the next financial year. In March 2024 we were informed officially that this would be a 10% reduction across our day opportunities, supper club and **volunteer hub** services. This will come into effect from the 1st of July 2024.

The 10% cut in funding also means a reduction to the number of places we provide via our H&SC contract. This however presents QCCC with an opportunity to provide support to people who





are willing to **self-fund** or are in receipt of **Self-Directed support**. The hope therefore is to fill the places no longer funded by H&SC with people willing to self-funding or in receipt of Self-Directed Support. Self-Directed support is offered when someone meets the assessment eligibility criteria for support. The person has to be either able to manage their own budget or have someone willing to manage it on their behalf. There are however challenges to this for the person requiring care or support/unpaid carers and Queensferry Care as a care provider.

The main challenges are:

- An older person needs to be able to manage this budget or have someone willing, and able, to manage it on their behalf.
- As an organisation having to market ourselves almost like a business and actively seek new service users to fill any vacant spaces on offer.
- Regarding self-funding are people willing to pay privately for a day opportunity?

All that said, we are as prepared as we can be to face the opportunities and challenges ahead, offering a mix of day opportunities – in our centre, at home or in the community. We are also committed to maintaining our current Supper Club numbers and continuing to provide support through our Volunteer Hub. Our report next year will give a better indication of how the cut to funding is impacting Queensferry Care.





Our team tackled **loneliness & isolation**, supporting people to remain **active** and **connect** with their **community**

Strategy day

In Nov 2023 the staff team and Board came together for a strategy day. There was a lot of energy and enthusiasm during the day, with discussion focusing on future planning. Since the strategy day we reached out to Napier University who provided three Business Management Students to conduct a piece of research into the potential of Queensferry Care developing a social enterprise. This was a comprehensive piece of research which included literature review; PESTLE and SWOT analysis; focus groups, and recommendations from their findings. Again, developing a social enterprise is not without risk, but is something we need to explore. The aim is to create a sustainable business with any profit being used to support our current services.

Garden patio

During 2022-23 we received funding from **CMG Metal Recycling Scheme** to replace the windows, install a patio door and lay a patio area for our day care members to enjoy.

Thanks must go to the Buist family who connected us with Barclays Funeral Directors following their mum's funeral. Barclays Funeral Directors recommended and supported our application to CMG Metal Recycling Scheme. Our thanks must also go to one of our Board members who, with assistance from his fellow Rotarians, provided their time and expertise to finish the area. They built a fence, built planters,





removed a tree stump, and turfed over the stump area. In addition, last Christmas instead of doing a secret Santa, the Queensferry Health Centre Reception team donated the funds raised to buy plants for this area. The results are AMAZING and we cannot wait to have an official garden opening when the area is complete. We will then be able to invite all involved in creating this space to enjoy tea and cake in the summer sunshine! Photos of this will be in next year's report.

Finally, Liz and Gillian would like to acknowledge and thank our staff team and volunteers once again for their dedication, and commitment over the last year. We would also like to acknowledge and thank our Board of Directors who work tirelessly to ensure excellent governance of the organisation in what is continuing to be challenging times.

Liz McIntosh and Gillian Smith (Job Share Managers)







Fundraising & Communications



We are grateful to all the businesses, funders and fundraisers who have supported us this year.

Special thanks go to: staff member Joanne Peat for her successful sponsored walk; Forth Physio, Queensferry Parish Guild and Dundas Golf Club for their ongoing support and generous donations; Ferry Tap for choosing us as a beneficiary from their Christmas Raffle; Jim Snodgrass for creating beautiful wooden items for us to sell at local Christmas Fayres; and, to Elaine McDiarmid for arranging a coffee morning.

Thanks to: Imogen, Stephen and Mariola for taking on the challenging Drumlanrig 15km Tough Mudder; Taylor Wimpey and their Community Chest appeal; to the Rotary Club of South Queensferry for another successful annual golf tournament and Burns Night; the Provincial Grand Royal Arch Chapter of Linlithgowshire for their generous donation; and to, Kirkliston Community Council festive fundraising along with the Bank of Scotland Foundation for matching their donation.

We remain indebted to and humbled by, all of those who have chosen to make a donation in memory of a loved one during this last year. To know that you have thought of us during such difficult times means such a lot to all the team.

Sue Hope (Fundraising Manager)



Housebuilder **Taylor Wimpey East Scotland** launched its Community Chest project on social media asking the local community across West Edinburgh to nominate good causes to share in its Community Chest. Our amazing community nominated Queensferry Care and we were awarded £1000.

Our **Annual Golf Tournament**, held in partnership with Rotary Club of South Queensferry raised **£2505** for Queensferry Care





Imogen, Stephen and Mariola successfully completed the **Drumlanrig Castle 15km Tough Mudder** raising £470 for Queensferry Care







We have been supported by businesses, funders and fundraisers throughout the year

THANK YOU!



Gerry, Peter, Andrew and Rod, representatives from the **Provincial Grand Royal Arch Chapter of Linlithgowshire** visited the Haven to make a donation of £1000.

Kirkliston Sleigh Ride

David Buchanan (Chair) and Neil Davidson (Treasurer/Secretary) of **Kirkliston Community Council** presented a cheque for **£1161**. £500 raised through a Santa Sleigh Ride event on Christmas Eve in Kirkliston, match funded by Bank of Scotland Foundation.

Chair of Kirkliston Community Council David
Buchanan said "The Community Council are
extremely pleased to be able on behalf of the
Community of Kirkliston in continuing our support
for the vital work of the Queensferry Care. We
appreciate a number of our older residents
enjoy the opportunity of being a part of the
Queensferry Care experience"









Elaine McDiarmid organised a coffee morning in aid of Queensferry Care raising £650



Gordon Yeoman of Masonic Lodge Edinburgh presenting cheque for £500

Our Finances

Financial Report for year to 31st March 2023



The Finance Committee has to report a loss of £6,118 for the financial year to 31st March 2024. In line with the prior year the loss reflects the impact that higher rates of inflation have had on the costs the Charity faces.

The Fundraising Team led by Iain Macdonald and Fundraising Manager, Sue Hope, have continued to work extremely hard to bring in additional funds to mitigate the increased costs the charity faces. We are also thankful to the local community for their continued support and charitable donations.

The charity continues to give clients the option to attend a Centre-based service or have a Day Opportunity provided within their own home or community. We continually monitor the uptake of the Outreach Service in order to ensure we have the staffing levels required to meet our clients' demands.

Queensferry Care is a member of Living Wage Scotland, and this ensures all our staff receive at least the recommended level of income. The Committee has ensured that staff salaries for those above the base level, are reviewed, and an increase given in line with our ability to afford them.

Edinburgh Council has extended our current daycare contract to Mar25. We have been told longer terms contracts of 5+ years are expected to be granted in Financial Year 2025. As a result, we have for the first time included designated funds of £52k in the accounts to highlight the potential redundancy cost to the charity.

Whilst the daycare contract has been extended it is clear that Health and Social care budgets are coming under significant pressure. This is reflected in a 10% reduction in funding to our contract which in turn reduces the number of places which can be offered. We expect the Council will continue to reduce the funding year-on-year and the Charity will need to offer places directly to clients via SDS (Self Directed Support). Queensferry Care is working towards being able to offer places to those using SDS, or those willing to pay privately.

The Charity is fortunate to have strong reserves, however, costs are continuing to outstrip our contractual funding, and therefore placing greater demands on the Fundraising Team.

We have a strong Finance team with Stephen Harris, our Finance Officer, carrying out the day-to-day work and with myself, lan Laing, lain Macdonald, Eric Proven and Katie Ferguson monitoring matters on a regular basis to ensure we continue to meet our targets and objectives.

Thanks again to everyone who has contributed to our Charity over the past 12 months.

Harun Rashid Finance Director

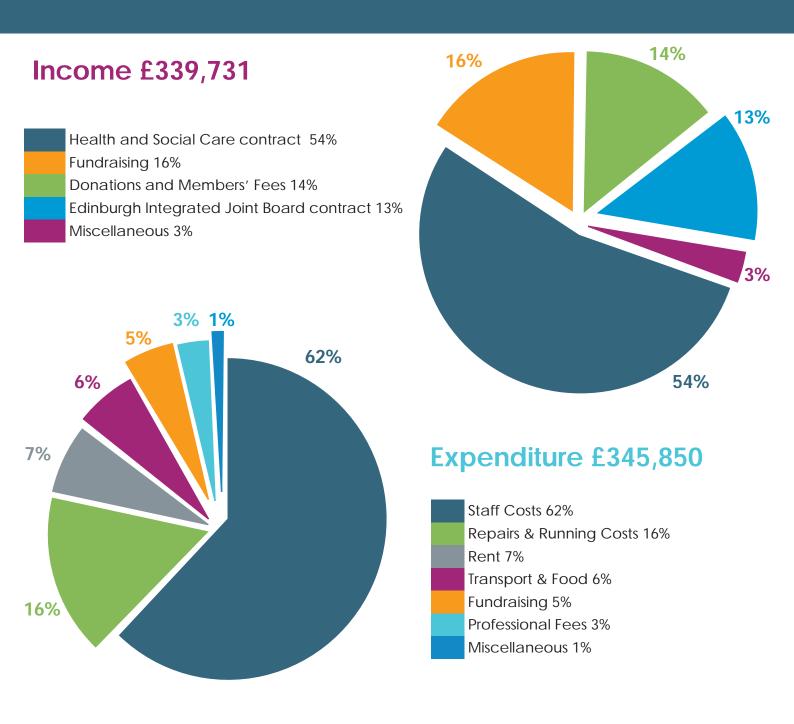








An incredible 2600 hours of voluntary support has been given by our community to our community.











Our Volunteers



A snapshot of the world of volunteering at Queensferry Care.

QCCC had the privilege of successfully nominating Neil, Christina, Elaine and June for an **Inspiring Volunteer Award** and an evening to celebrate volunteers at the City Chambers was enjoyed.

A Volunteer Social Evening had not taken place since Covid and it was good to get together in March 2024 for a quiz and supper evening. A few celebrations had been delayed and the social event was the perfect occasion to present flowers to Sheila and Pat to acknowledge 10 years of volunteering with QCCC.

We bid farewell to long serving day care volunteers, Kirsten, June and Lynn and welcomed Beryl, Helen, Jayne, Katrina, Liz and Steve, to the day care volunteer team.

It was also bittersweet to say goodbye, and all the best, to our fabulous student volunteers, Carrie, Elvie and Laura who left to start their life at university.

During the year our **Volunteers** have provided more than **2600** hours of support to our highly valued provision of day care. Each of our volunteers brings their own unique personality to day care and a commitment to make a difference to older people.





Our **befriending team** will miss Kate but thank her for giving 9 years of friendship. We welcome Gwen, Sandra and Janice to the team.

Throughout the year, our befrienders have given a phenomenal **500 hours of friendship to 34 older people**. The comments below illustrate the value of our volunteers and the service.

'For over 5 years, Brenda was a consistent volunteer at both the **Supper Club** and **Day Care**, however, due to moving from the area it was necessary to leave QCCC, we all miss her smile and welcoming personality'. 'Margaret, who previously volunteered at the Memory Café is a welcome addition to the Supper Club volunteer team'.

QCCC Volunteer Garden Tidy Service was in demand, and it was great to welcome Jill and Sarah to the volunteer team. During the year 12 older people benefitted from our garden tidy service. Our small volunteer team provided an amazing 63 hours of garden care and attention.









"I know the visits mum receives have made a significant difference to her well being"

"You gave me the perfect person, she is lovely"

"I was having a bad day but the visit and chat made me so much better"

"She is kindness itself, absolutely super and we have such a good time together"

Queensferry Care is very fortunate to have the commitment and personal qualities given freely from our wonderful volunteers, they are simply the best. Thank you.

The Volunteer Hub

The Volunteer Hub exists to support local volunteer led groups through:

- direct support for socially inclusive groups
- sharing of resources and information
- organising appropriate training
- promoting the existence and provision of the many local volunteer led groups by word of mouth, through a directory of services and social media platforms.









Funding from Age Scotland allowed a 'Lunch with Friends' to be hosted in May. This was attended and very much enjoyed by 38 people representing older people from the community and some club organisers. The Friendship Group returned in April and attracts between 13-18 people to each meeting. The group have enjoyed a wide range of activities including games, taster sessions in chair Pilates and fitness, boules, crime prevention talks and music quizzes.

The Pensioners Group continues to be valued and members enjoy a wide range of activities.

Ratho and Kirkliston Lunch Clubs supported by 8 volunteers provide an opportunity to enjoy lunch with peers 4 times a month. Over 50 lunches are served each month.

The **Garden Tidy Team** gave attention to **12** older people's garden, providing over **63** hours of time.

Food Hygiene Training attended by 14 volunteers and Mental Health Training attended by 9 volunteers was provided to ensure volunteers within the community have the necessary skills and knowledge to be confident in their roles.

Throughout the year the highly valued **befriending service** was provided to **34** older people, giving the opportunity to enjoy regular company and friendship.

Lorna Russell Volunteer Coordinator







Board of Directors

2023-2024



Andrew Burton Chairman



John FergusonDepute Chairman



Harun RashidFinancial Director



Katie Ferguson Company Secretary



Lynsay McGill Board Member



lain Macdonald Chair of PR & Fundraising



lan LaingBoard Member



Rev Ann InglisBoard Member



Matt PurdieBoard Member



Lady Lydia Honorary President



Dr Alison Macartney Honorary Vice President



Morag Scoular
Board Member
& Services Committee



Gareth WilkinsonBoard Member
& Services Committee



Gillian Smith
Registered Manager
(Job Share)



Liz McIntosh Registered Manager (Job Share)



Aileen MortonDay Opportunities
Co-ordinator



Aileen Sweetman Kirkliston Lunch Club Co-ordinator



Allison HobbsDay Opportunities
Support Worker



April Robertson
Day Opportunities
Support Worker



Carole Shaw Supper Club Support Worker Day Opportunities Support Worker



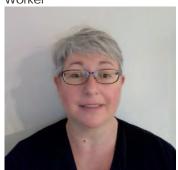
Eddie Brownless Supper Club Support Worker



Jean McGuire Ratho Lunch Club Co-ordinator



Jennifer McKenna
Day Opportunities
Support Worker



Joanne PeatDay Opportunities
Relief Worker



John RobsonSupper Club Co-ordinator
Day Opportunities Support
Worker



Linda DrysdaleDay Opportunities
Support Worker



Lisa Waldie Relief Support Worker



Lorna RussellVolunteer Co-ordinator



Lucy Kennie Relief Support Worker



Stephen Harris Finance Officer



Sue Hope Fundraising Manager

Volunteers

THANK YOU.

Throughout the year 71 amazing people volunteered + 10 students on placement gave 2600 hours of support to the organisation, helping the Day Care, Supper Club and Lunch Club team, befriending, reception duties, gardening service, driving service, and fundraising activities.

Lynn Alexander Sally Anderson Beryl Bailey Amy Baillie Margaret Bargh Sheila Boyes Tania Brett Maria Brown Fiona Chandler Sarah Clarkson Lise Coles **Eugene Connolly** Ann Denholm David Denholm Jackie Derrick Pauline Doyle Margaret Erskine Katie Ferguson Anne Forsyth Moira Gaynor **Kate Hunt** Jim Hume Pat Jones Vic Joyce Ed Kelly Liz King Jill Laird Brenda Mackie

Deirdre MacLeod

Anne Newton Jean Macdonald Lillias Manson Helen McCartney Joan McConnachie Francis McGuire Jean McGuire **David McGuinness** Katrina McIntosh **Neil McKinley** Lynn McIntosh June McMillan Sarah Meredith Alison Mirtle David Mirtle Sandy Munro Gillian Newlands Margaret O'Donnell Lesley Paxton Christina Pearson Allan Porter Matt Purdie Carrie Ramsay Kirsten Rance Catriona Reading Anne Reilly Clare Riley Elaine Robinson Hilary Robinson

Jimmy Ryan
Alison Scott
Mary Smyth
Diane Spence
Agnes Spink
Jayne Stewart
Linda Tait
Steve Thomason
Gwen Tilbury
Jan Wemyss
Liz Wright
Francine Wynne
Helen Yeoman

Students

Sarah Brownless Niamh Jack Jamie McKenzie Elvie McLeod Abbie Morrison Lewis Morrison Siya Ramsohok Grace Simm Laura Woodley Carrie Wylie





























Contact us

Tel 0131 331 5570 Email mail@qccc.org.uk Website www.qccc.org.uk

Write The Haven, 25B Burgess Road, South Queensferry, EH30 9JA



Follow us on social media

Facebook @WelcomeQCCC
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Instagram @queensferrycare



Support us

Volunteer Email lorna.russell@qccc.org.uk Fundraise Email fundraising@qccc.org.uk Legacy Email fundraising@qccc.org.uk We have a number of ways you can fundraise for us...



edinburghcommunitylottery. co.uk/support/queensferrychurches-care-in-thecommunity



causes/ queensferrycare/



justgiving.com/ queensferrycare

We Care



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